

2012. 39A

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

235919

CERTIFICATED COMPANY INFORMATION

Frontier Communications of America, Inc.

Company Name

FED/SSN

Frontier Communications of America, Inc.

570-631-5003

Db/a/fka

Telephone #

100 CTE Drive

Mailing Address

Dallas, PA. 18612

City, State, Zip Code

Business Location

City, State, Zip Code

County

RECEIVED

REGISTERED AGENT INFORMATION

Registered Agent:

Mailing Address:

City, State, Zip Code:

PGC
MAIL / DMS

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. John Swallow 919 Lumber St., Myrtle Beach, SC. 29577
General Manager (Include address if different than above.)
843-957-3841 / N/A / /John.Swallow@FTR.com
 Telephone Number Facsimile Number E-mail Address
- B. John Swallow 919 Lumber St., Myrtle Beach, SC. 29577
Customer Relations /Complaints Representative (Include address if different than above.)
843-957-3841 / N/A / /John.Swallow@FTR.com
 Telephone Number Facsimile Number E-mail Address
- C1. John Swallow 919 Lumber St., Myrtle Beach, SC. 29577
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
843-957-3841 / N/A / /John.Swallow@FTR.com
 Telephone Number Facsimile Number E-mail Address
- C2. 1-800-921-8101
Customer Contact (Toll Free Number)
- D. John Swallow 919 Lumber St., Myrtle Beach, SC. 29577
Engineering Operations (Include address if different than above.)
843-957-3841 / N/A / /John.Swallow@FTR.com
 Telephone Number Facsimile Number E-mail Address
- E. John Swallow 919 Lumber St., Myrtle Beach, SC. 29577
Test and Repair (Include address if different than above.)
843-957-3841 / N/A / /John.Swallow@FTR.com
 Telephone Number Facsimile Number E-mail Address

F. Repair Department
Emergencies (During non-office hours)
1-800-921-8104 / /
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Afton Ellison 1301 Gervais St., Suite 825, Columbia, SC. 29201
Regulatory Officer (Include address if different than above.)
803-250-9411 / 803-254-9610 / Afton.Ellison@FTR.com
Telephone Number Facsimile Number E-mail Address

H. Jessica Matushek
Dual Party Mailings (Name)
100 CTE Drive, Dallas, PA. 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

I. Jessica Matushek
Interim LEC Fund Mailings (Name)
100 CTE Drive, Dallas, PA. 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

J. Jessica Matushek
Universal Service Fund Mailings (Name)
100 CTE Drive, Dallas, PA. 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

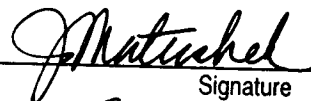
K. Jessica Matushek
Gross Receipts Mailings (Name)
100 CTE Drive, Dallas, PA. 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

L. Jessica Matushek
Lifeline Mailings (Name)
100 CTE Drive, Dallas, PA. 18612
Mailing Address
570-631-5003 / 570-631-8026 / Jessica.Matushek@ftr.com
Telephone Number Facsimile Number E-mail Address

Jessica Matushek
This form was completed by (print name)

Senior Manager

Title


Signature

3-26-12

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)